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Refund & Cancellation Policy

For all online transactions and credit card payments, in case a request is made for refund, we agree to make the refund by reversing the transaction through our bank or the payment service provider. The charges for the refund would be borne by us in case of wrong deductions or error transactions.

Privacy Policy

PROJECT CRAYONS is sensitive to privacy issues on the Internet and is committed to safeguarding the privacy of users / donors online.

PROJECT CRAYONS collects personally identifiable data such as names, addresses and e-mail addresses that are voluntarily submitted by a user / donor when he/she wishes to become a registered user / donor of **PROJECT CRAYONS**.

Personal information collected is used in the following manner. One of the reasons to collect information from users registering on **PROJECT CRAYONS** is to create and maintain a donor database for future especially in cases of dispute.

User / donor information on this site is kept strictly confidential. The site

may, however, use this information from time to time for purposes such as corresponding with the users /donors for various issues. We shall duly seek permission of the users in such cases.

Users should be aware that when they voluntarily disclose personal information that information will be collected and used by **PROJECT CRAYONS** and its affiliates.

PROJECT CRAYONS shall not reveal any personal information that users provide to us, to any third party without the users' permission, unless, **PROJECT CRAYONS** has a reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be violating the Terms of Use, or may be causing injury to, or interfering with the rights or property of itself, other users, or anyone else that could be harmed by such activities. **PROJECT CRAYONS** may disclose or access account information when it believes in good faith that the law requires it and for administrative and other purposes that we deem necessary to maintain, service and improve our services.

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Dispute Policy

All disputes are subject to the Exclusive Jurisdiction of Mumbai Courts, India.